Quint | Wellington Redwood

Change Management Foundation

Duration
3 days

Course Delivery
Classroom or Virtual Classroom

Languages
English

Target Audience
Program, Project and Business Managers, HR representatives, any member of a team involved in a transformation.

Pre requisites
Delegates will be expected to have completed the assigned pre-course study material prior to attending this course. Such material will be sent to delegates approximately two weeks before the start of your course.

About the Examination
The exam is closed book with fifty (50) multiple choice questions. The pass score is 50% (25 out of 50 questions). The exam lasts 40 minutes. The exam is in English can be taken in Paper format.

Certificate
Change Management® Foundation

Credits
Upon successfully achieving the Change Management Foundation certificate, the student will be recognized with 21 Professional Development Units (PDU'S).

Reference Materials
Pre-course study material provided by the Training Organization.
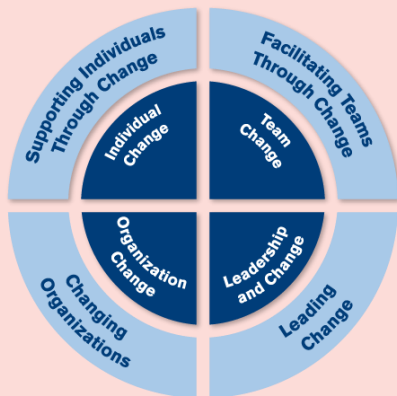
Course Description

The Change Management Foundation course provides participants with a basic but solid grounding in the Principles of Change Management, as they are summarized in the reference literature. The Change Management foundation course is aimed to get the basics to understand why change happens, how change happens and what needs to be done in order to make change a more welcomed concept. In particular this course should be delivered in organizations looking for insights into different frameworks and ways of approaching change at an individual, team and organizational level

This course is delivered using a case study and an exercise kit designed to further enhance and cement the candidates understanding of the subject. Students who have attended this course are suitably prepared to successfully take the associated Change Management Foundation certification exam which is a requirement for attending the Change Management Practitioner course. Mock examinations are provided and used as a preparation to the final exam.

Course and Learning Objectives

At the end of this course, you will be able to:

- Understand how to support people during change
- Appreciate different approaches to change management
- Appreciate why teams are important in change
- Understand what factors contribute to team success and team performance
- Familiarize with key metaphors describing how organizations change
- Understand what assumptions people may have about organizational change
- Be aware of what key areas need to be considered when planning organizational change
- Understand the difference between management and leadership
- Take the Change Management Foundation Certification exam

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APMG International™ Change Management

PMI Registered Education Provider® | Project Management Institute

CONTINUITY & RESILIENCE

Empowering Professionals

Quint Academy is one of the world's largest IT training organizations. Worldwide, over 30,000 professionals choose Quint Academy every year. Since 1992, we have been successfully responding to the IT training needs of these professionals.

The portfolio of courses offered by Quint Academy is at the interface of business and IT, at the strategic, tactical and operational levels. The courses cover the entire spectrum of IT: Strategy, Business Information Management, Governance, Sourcing, Architecture, Innovation, Information Risk Management, IT Management, Lean IT & Agile, Portfolio Management, Program Management and Project Management. The curriculum of each course is aligned with the needs of the individual IT professional, from CIO to helpdesk co-worker. In our courses, we focus on imparting knowledge and know-how (hard skills) and we concentrate in particular on changing behavior and attitudes (soft skills).

www.Quintgroup.com/Training

Course Approach

Participants will learn the principles and core elements of Change Management, namely:

- Managing change and the individual
- Managing change and the team
- Managing change and the organization
- Leadership and change

An interactive approach is used combining lecture, discussion and case study experience to prepare participants for the Change Management Foundation certification exam as well as providing valuable practical knowledge that can be rapidly applied in the workplace. Mock examinations are provided and used as a preparation for the final test.

Course Student Material

Students will receive a Change Management® Foundation classroom workbook containing all of the presentation materials, course notes, case study and sample exams.