DHIRAJ LAL

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CONTINUITY & RESILIENCE

Dhiraj Lal is Executive Director and Principal Consultant of Continuity and Resilience(CORE). He is Asia's first BSI appointed Technical Expert for BS25999 / ISO 22301, and is also a BS25999 / ISO 22301 assessor. He teaches the advanced level certification workshops in BCM and BS25999 / ISO 22301, and also consults in implementation of BCM and BS25999 / ISO 22301. He has also been invited by the British Standards Institute to participate in the audits of 2 of the first 10 organizations in the world to be awarded the BS25999 certification. He was recently invited to present the 2nd Middle East Crisis and Disaster Management Conference in Abu Dhabi, where he also ran a tabletop exercise on Crisis Management (Fire and Bomb scenario).

Mr. Lal has worked previously for Agilent Technologies Limited, an organization promoted by HP. He was also earlier the Senior Vice President and Practice Head for IT Service Excellence and Business Continuity/Disaster Recovery with a reputed Consulting organization. Prior to this, Mr. Lal worked as the Director for Business Continuity Planning and Global Process Integrity at the American Express Financial Centre; one of the first organizations to offer Back Office Processing services for its US Operations. It was while Mr. Lal headed the function that American Express was awarded the ISO 9001 certification for its Business Continuity program. Before this, Mr. Lal spent 10 years with Citibank NA (where he was last Regional Head of Audit and Risk Review), and 5 years with Standard Chartered Bank in the Middle East.

Mr. Lal is a Post Graduate in Management and holds a Bachelors degree in Chemical Engineering. Other than his certifications as a Certified Business Continuity Professional (CBCP), Business Continuity Certified Expert (BCCE) and Certified Information Systems Auditor (CISA), he is also holds certifications in ITIL and Six Sigma. He has also instructed for the Disaster Recovery Institute in Asia and has regularly presented on Business Continuity and Disaster Recovery, at Conferences, both in India and overseas. He is a contributing author to the "The Definitive Handbook of Business Continuity Planning", which is one of the most respected encyclopaedia on BCM.